



# MAF ICIMS™ – Requesting/Applying a new license

Monitoring and Reporting for Unified Communications

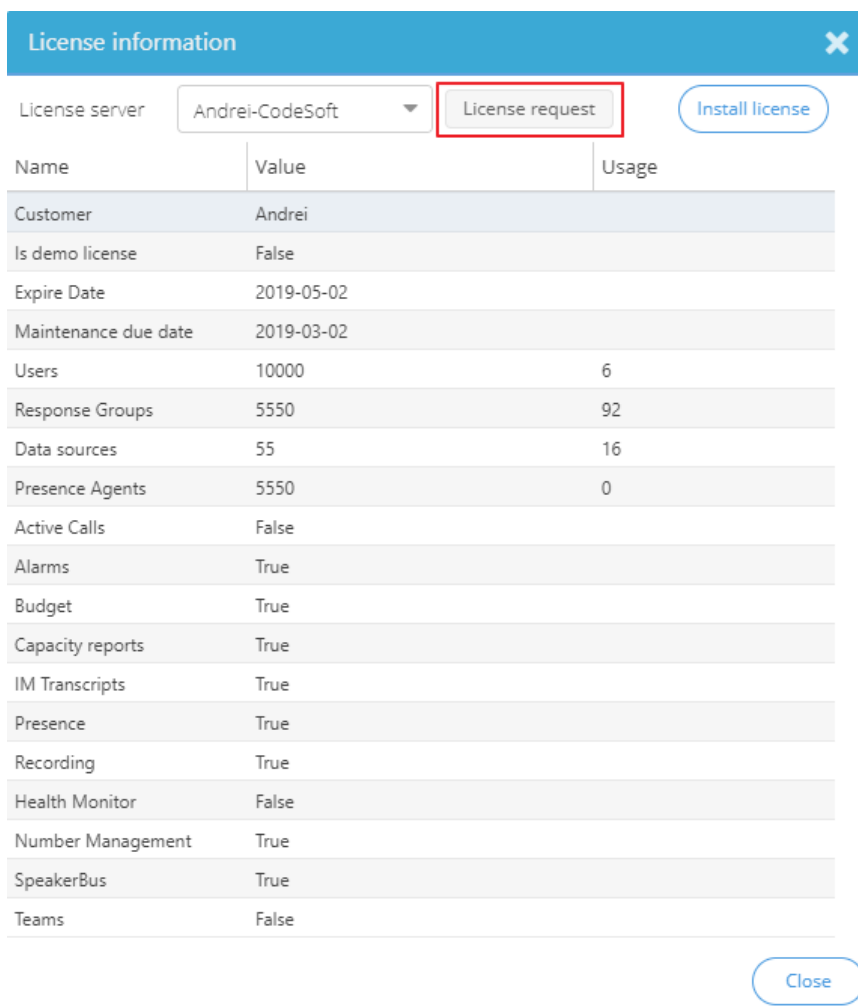
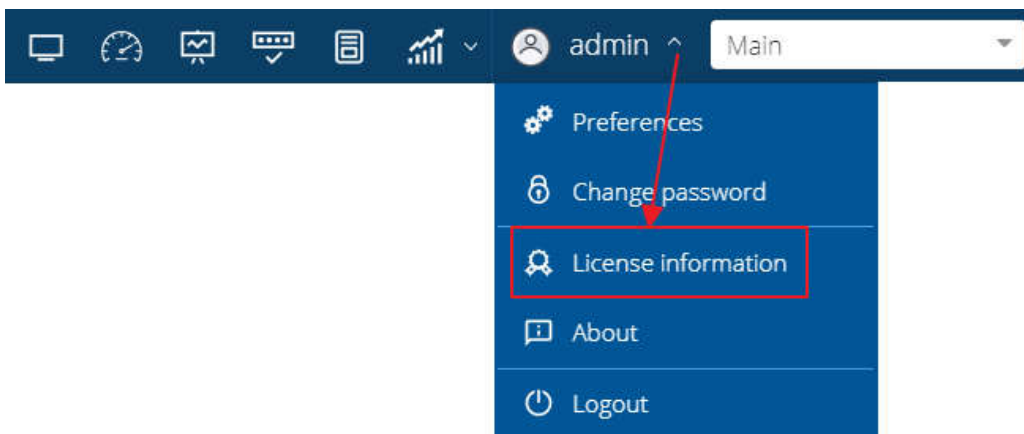


This document describes step by step how to request and apply a new license file.

### 1. Request a new license

Click on the username - > License information - > License request and save the file.

Then send us License.req file to be able to extend it.



## 2. Request a new license when application has expired

In order to get License.req file, you need to access the address from below:

- from the server using the following address: <http://localhost/calllog/licenseinfo.aspx> or
- from your machine: <http://nameoftheserver/calllog> (please replace "nameoftheserver" with MAF ICIMS server name)

Then click on License request, save the file and send us to be able to extend it.

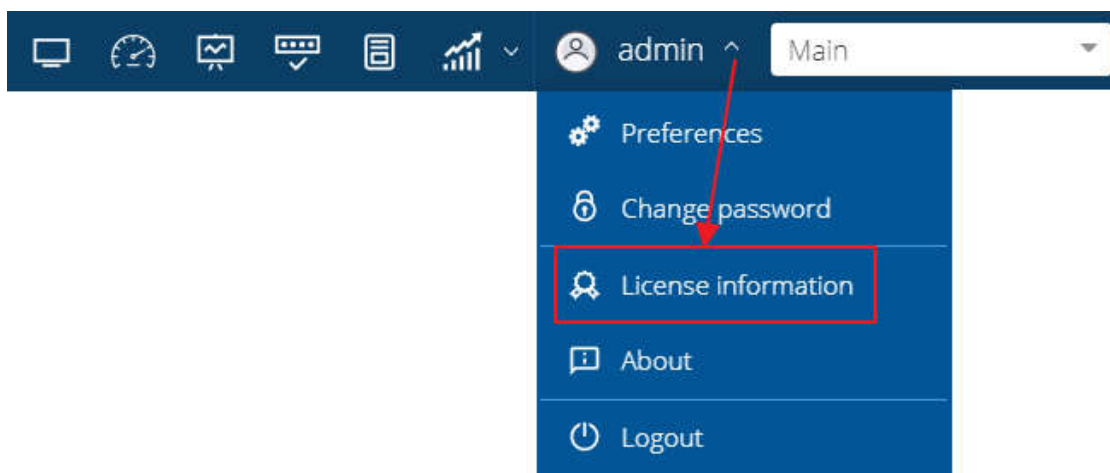
The screenshot shows a web browser window with the address bar displaying 'localhost/calllog/licenseinfo.aspx'. Below the address bar, there is a 'License server' dropdown menu set to 'Andrei-CodeSoft'. To the right of the dropdown is a 'License request' button, which is highlighted with a red rectangle. Further right is an 'Install license' button. Below these buttons is a table with columns 'Name', 'Value', and 'Usage'.

Name	Value	Usage
Customer	Andrei	
Is demo license	False	
Expire Date	2019-05-02	
Maintenance due date	2019-03-02	
Users	10000	6
Response Groups	5550	92
Data sources	55	16
Presence Agents	5550	0
Active Calls	False	
Alarms	True	
Budget	True	
Capacity reports	True	
IM Transcripts	True	
Presence	True	
Recording	True	
Health Monitor	False	
Number Management	True	
SpeakerBus	True	
Teams	False	

### 3. Apply the new license

After receiving *License.lic* file, you need to access MAF ICIMS™.

Click on the username - > License information - > Install license and select the new one.



License information ✕

License server: Andrei-CodeSoft

Name	Value	Usage
Customer	Andrei	
Is demo license	False	
Expire Date	2019-05-02	
Maintenance due date	2019-03-02	
Users	10000	6
Response Groups	5550	92
Data sources	55	16
Presence Agents	5550	0
Active Calls	False	
Alarms	True	
Budget	True	
Capacity reports	True	
IM Transcripts	True	
Presence	True	
Recording	True	
Health Monitor	False	
Number Management	True	
SpeakerBus	True	
Teams	False	

#### 4. Old license has expired (Application has expired)

After receiving *License.lic* file, you need to access the address from below:

- from the server using the following address: <http://localhost/calllog/licenseinfo.aspx> or
- from your machine: <http://nameoftheserver/calllog> (please replace "nameoftheserver" with MAF ICIMS server name)

Then click on Install license and select the new one (License.lic).

Name	Value	Usage
Customer	Andrei	
Is demo license	False	
Expire Date	2019-05-02	
Maintenance due date	2019-03-02	
Users	10000	6
Response Groups	5550	92
Data sources	55	16
Presence Agents	5550	0
Active Calls	False	
Alarms	True	
Budget	True	
Capacity reports	True	
IM Transcripts	True	
Presence	True	
Recording	True	
Health Monitor	False	
Number Management	True	
SpeakerBus	True	
Teams	False	

NOTE: Kindly send us a screenshot with License information details after applying the new license.

## About MAF InfoCom™

Formed in 2000, MAF InfoCom™ is a leading innovative technology provider with almost 20 years' experience in delivering solutions for Monitoring, Analytics, Reporting and Recording of telephony and Unified Communications, Call Management, Billing & Call Accounting.

We serve tens of thousands customers around the globe, in a large variety of branches. We have installations in over 50 countries ranging from SME's to multi-national global enterprises. In Europe MAF InfoCom™ is the largest provider of UC reporting solutions.

With the market trend towards Unified Communications we expand our sales across the globe rapidly. Our solutions work with every major (IP)PBX and UC manufacturer platform.

Our solutions are offered from the Cloud, On-Premises and Partner Hosted to enable our customers and partners to choose the best model for their needs.

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