



# MAF ICIMS™ – Custom Wallboards

Monitoring and Reporting for Skype for Business



## Creating custom real-time wallboards

To create a custom wallboard, you'll need to place the .html file from below into

C:\inetpub\wwwroot\CallLog



CustomDashboard.html

Edit CustomDashboard.html file and choose the monitors that you'd like to see:

```
</head>
<body>
  <table style="width:100%;height:100%;" cellspacing="0" cellpadding="0">
    <tr style="vertical-align:top;">
      <td><iframe src="Dashboard/ResponseGroupsSummaryDashboard.aspx"></iframe></td>
      <td><iframe src="Dashboard/ResponseGroupsDashboard.aspx"></iframe></td>
    </tr>
    <tr style="vertical-align:top;">
      <td><iframe src="Dashboard/AgentStatusDashboard.aspx?TimeZoneOffset=-300"></iframe></td>
      <td><iframe src="Dashboard/InboundPerformance.aspx"></iframe></td>
    </tr>
  </table>
```

The monitors available for this Custom Dashboard are:

- Response groups;
- Agent Status;
- Response groups Summary;
- Inbound Performance;
- Agent Performance.

Then you should simply type in the web browser the following address:

<http://nameoftheserver/calllog/customdashboard.html>

There are cases when some customers would like to see data only for certain employees, teams, organization units or response groups.

To apply those filters directly, you should create a security policy which will grant access to certain items, then create a user from MAF ICIMS™ and assign that security policy.

Next step is to open DashboardDeviceScreen.aspx file from C:\inetpub\wwwroot\CallLog and type the *username* and *password* that you just created, then point the custom dashboard path.

```

DashboardDeviceScreen.aspx - Notepad
File Edit Format View Help
<%@ Page Language="C#" AutoEventWireup="true" CodeBehind="DashboardDeviceScreen.aspx.cs"
Inherits="CallLog.DashboardDeviceScreen" %>

<%@ Register Assembly="CallLog" Namespace="CallLog.CustomControls" TagPrefix="calllog" %>
<!DOCTYPE html>

<html xmlns="http://www.w3.org/1999/xhtml">
<head runat="server">
  <title></title>
</head>
<body>
  <form id="form1" runat="server">
    <calllog:SelfAuthenticatedPageViewer runat="server" UserName="username" Password="password"
UseWindowsAuthentication="false" PageUrl="~/CustomDashboard.html" />
  </form>
</body>
</html>

```

To access this custom dashboard simply type in the web browser:

<http://nameoftheserver/CallLog/DashboardDeviceScreen.aspx>

When you need to create more wallboards, dashboarddevicescreen.aspx must be duplicated and web.config file should be modified as below:

```

<location path="LicenseInfo.aspx">
  <system.web>
    <authorization>
      <allow users="*" />
    </authorization>
  </system.web>
</location>
<location path="DashboardDeviceScreen.aspx">
  <system.web>
    <authorization>
      <allow users="*" />
    </authorization>
  </system.web>
</location>
<location path="Reports/ReportViewer.aspx">
  <system.web>
    <httpRuntime maxRequestLength="20480" maxQueryStringLength="8192" maxUrlLength="8192"
executionTimeout="100000" />
  </system.web>
</location>
<connectionStrings>
  <add name="ApplicationServices" connectionString="data source=.\SQLEXPRESS;Integrated
Security=SSPI;AttachDBFilename=|DataDirectory|\aspnetdb.mdf;User Instance=true"
providerName="System.Data.SqlClient" />
</connectionStrings>

```

```
</location>
<location path="LicenseInfo.aspx">
  <system.web>
    <authorization>
      <allow users="?" />
    </authorization>
  </system.web>
</location>
<location path="DashboardDeviceScreen.aspx">
  <system.web>
    <authorization>
      <allow users="?" />
    </authorization>
  </system.web>
</location>
<location path="DashboardDeviceScreenTest.aspx">
  <system.web>
    <authorization>
      <allow users="?" />
    </authorization>
  </system.web>
</location>
<location path="Reports/ReportViewer.aspx">
  <system.web>
```

## About MAF InfoCom™

Formed in 2000, MAF InfoCom™ is a leading innovative technology provider with almost 20 years' experience in delivering solutions for Monitoring, Analytics, Reporting and Recording of telephony and Unified Communications, Call Management, Billing & Call Accounting.

We serve tens of thousands customers around the globe, in a large variety of branches. We have installations in over 50 countries ranging from SME's to multi-national global enterprises. In Europe MAF InfoCom™ is the largest provider of UC reporting solutions.

With the market trend towards Unified Communications we expand our sales across the globe rapidly. Our solutions work with every major (IP)PBX and UC manufacturer platform.

Our solutions are offered from the Cloud, On-Premises and Partner Hosted to enable our customers and partners to choose the best model for their needs.

## Monitoring, Analytics, Reporting and Recording for Unified Communications.



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