



MAF ICIMS™ User Interface

Monitoring and Reporting for Unified Communications



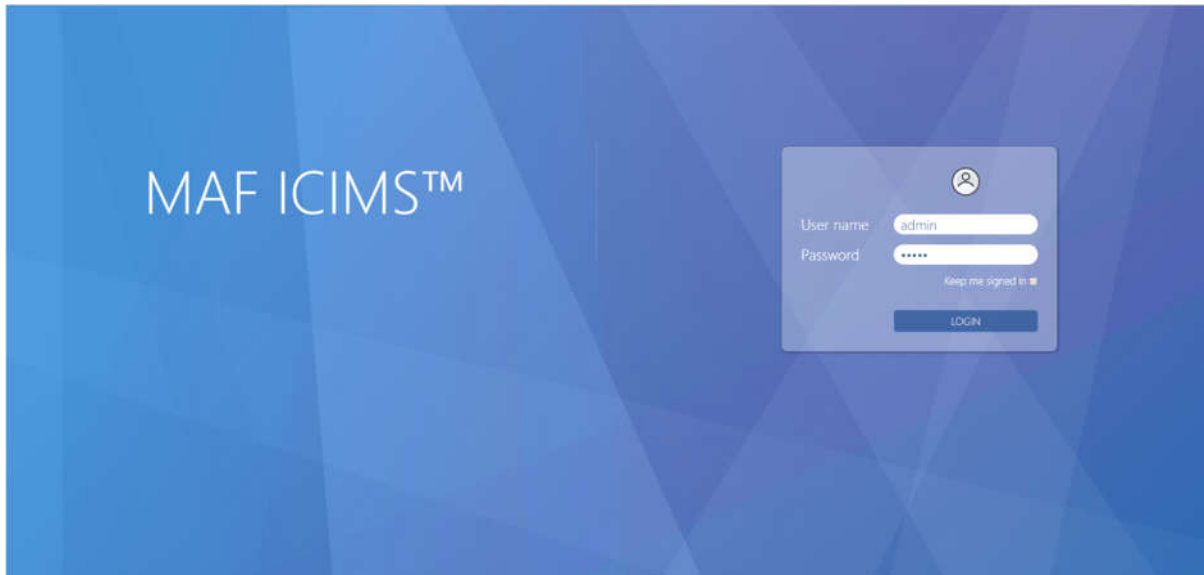
MAF ICIMS™ has been designed with an intuitive and user-friendly interface which makes navigation to key areas of the software a quick and easy process.

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LOGON

Access to MAF ICIMS™ is either by manually typing a User name and Password or if configured AD Authentication can be used taking a user's credentials directly from AD which skips the Logon page. Checking 'Keep me signed in' will allow the software to remember your User name and Password on specific devices.



NAVIGATION

There are two areas within the user interface for navigation around the solution: Quick Navigation Icons and Pop out Navigation Menu's

Quick Navigation Icons

Found on the top right-hand side of the screen and from any area of the software, the Quick Navigation Icons take you directly to the key areas: System Monitors, Dashboard, Report Templates and MAF ICIMS™ CC (If relevant). Details of each of these can be seen in the relevant tutorials.

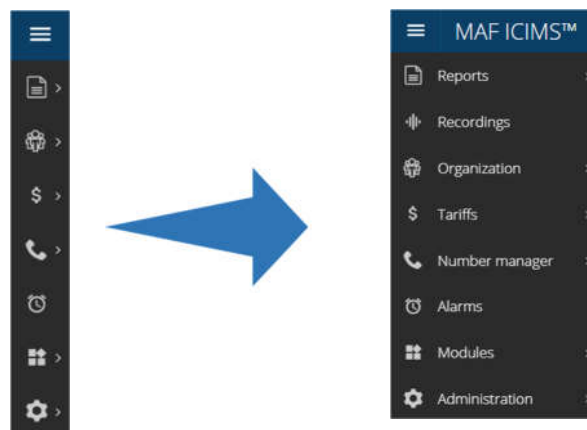


At any point clicking on the MAF ICIMS™ Logo on the top left-hand side of the screen will take you back to the System Monitor.

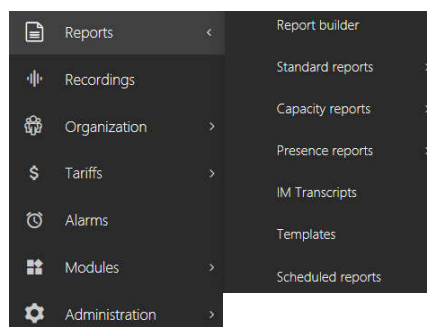


Pop out menus

Pop Out icon menus can be found on the left-hand side of the screen. By default, only the icons are displayed, to view associated text click on located above the icons. Details and usage of the menu items can be found in the relevant tutorials.



Those menu items with an arrow indicates a further level of menu items.



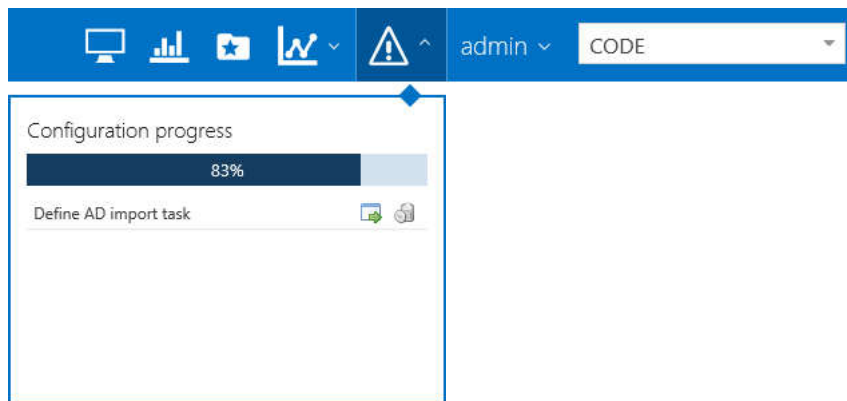
SYSTEM DETAILS

In the top right hand of the screen can be seen 3 areas of system information; System Configuration details, Logged on User and current Data Source.



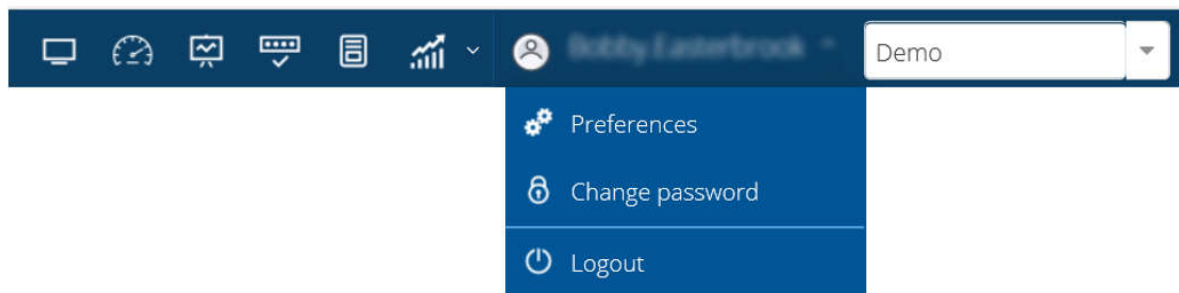
System Configuration Details

Any background process in progress can be seen with the % complete.



Logged On User

Specific user details can be changed. In the example below the User



Preferences: Change the page size which is the number of rows displayed in a search box. The theme is set to the default theme which is triton.

Change password: Allows users to change password when required.

Licence Information: Shows the details on licence including details for Value (Purchased) and Usage

Name	Value	Usage
Customer	Mark HP	
Is demo license	False	
Expire Date	24/01/3455	
Maintenance due date	24/11/7666	
Users	10000000	3
Response Groups	10000	913
Data sources	54	10
Presence Agents	77770	0
Alarms	True	
Budget	True	
Capacity reports	True	
IM Transcripts	True	
Presence	True	
Recording	True	
Health Monitor	True	
SpeakerBus	False	

About: Gives software version details.

Logout: Signs out of MAF ICIMS™ returning to the Login page.

Site

MAF ICIMS™ has the ability to report on multiple hierarchical levels. The currently used site can be seen on the far right hand side and clicking on the drop down arrows allows the site to be changed from a displayed selection.



About MAF InfoCom™

Formed in 2000, MAF InfoCom™ is a leading innovative technology provider with almost 20 years' experience in delivering solutions for Monitoring, Analytics, Reporting and Recording of telephony and Unified Communications, Call Management, Billing & Call Accounting.

We serve tens of thousands customers around the globe, in a large variety of branches. We have installations in over 50 countries ranging from SME's to multi-national global enterprises. In Europe MAF InfoCom™ is the largest provider of UC reporting solutions.

With the market trend towards Unified Communications we expand our sales across the globe rapidly. Our solutions work with every major (IP)PBX and UC manufacturer platform.

Our solutions are offered from the Cloud, On-Premises and Partner Hosted to enable our customers and partners to choose the best model for their needs..

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